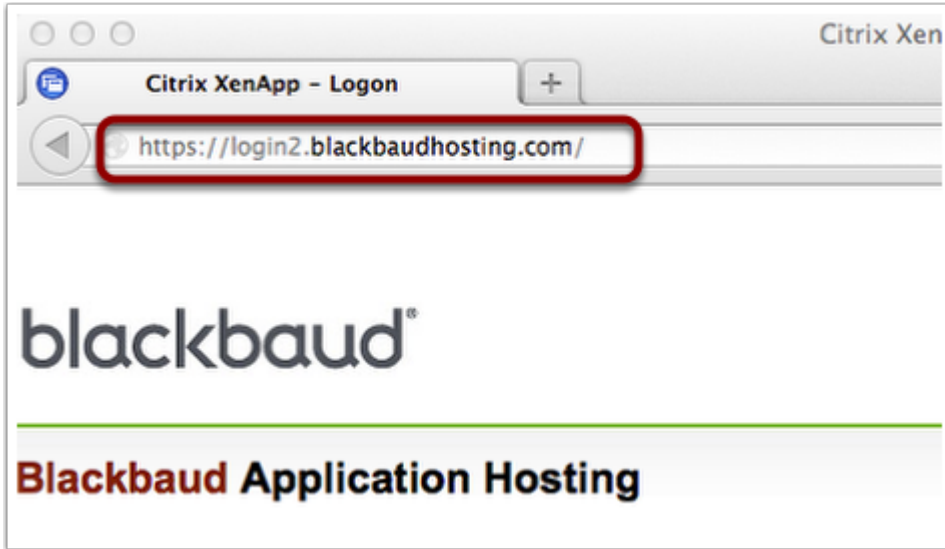



Citrix XenApp - Logon

1. Navigate using Internet Explorer, Firefox, or Safari to <https://login2.blackbaudhosting.com>
2. For many, we have already installed the needed plugin. If it asks you to install a plugin, go ahead and do this.



Citrix XenApp - Logon

3. Login using your JA username and password. Some users may have a different username. Please be sure to check the final page to see what your username is.
4. Click on **Log In**



Blackbaud Application Hosting

Log In

This system is the property of Blackbaud, Inc. Use of this system and any services contained within is limited to employees of Blackbaud, Inc. and authorized clients. Use of this system constitutes consent to security monitoring and testing.

User name:


Password:

Domain:

Citrix Online Plugin Required: [Windows](#) | [Mac](#)

Citrix XenApp - Applications


5. Click on the Application (Education Edge, or Raiser's Edge) to launch that application. Please click only once on the icon. It may take a minute on your first time for the application to load.





Blackbaud Application Hosting


Applications | Content


Main


 Blackbaud Crystal Reports - EE

 Blackbaud Crystal Reports - RE

 The Education Edge 782

 The Raisers Edge - 792

 User Administration - EE

 User Administration - RE7

Hint: Unable to find the resource you need? Use Search to locate it for you.

Login to Education Edge/Raiser's Edge

5. Login to Blackbaud's Education Edge or Raiser's Edge using the same password you have used all year. Note that this username is the same you have always used for Blackbaud, and may not be the same you used to login in Step 1.

The screenshot displays the Blackbaud Application Hosting interface. At the top, there is a header with the text "Blackbaud Application Hosting". Below this, there are two tabs: "Applications" (highlighted in green) and "Content". The main area is titled "Main" and contains several application icons: "Blackbaud Crystal Reports - EE", "Blackbaud Crystal Reports - RE", "The Education Edge 782", "The Raisers Edge - 792", "User Administration - EE", and "User Administration - RE7". A red-bordered dialog box is overlaid on the interface, titled "Blackbaud. The Education Edge". It contains a "User Name:" field with the text "ewettach" and a "Password:" field. At the bottom of the dialog, there are two navigation buttons: a left arrow and a right arrow. The Citrix logo is visible in the bottom left corner of the interface.

Blackbaud User Logins for Blackbaud Hosting Website

The following usernames are for logging into Blackbaud Hosting (<https://login2.blackbaudhosting.com>). These may or may not be the same as your login to Blackbaud Applications, which will be the same you have always used.

amybush
akindard
alackey
bbunch
bburford
bclarke
beckygreer
bnations
bobbywest
ckling
charliepatton
dporch
dsykes
ewettach
hburford
janelee
kbranning
kmosal
krhodes
lbrennan
llambert
laurielewis
mgibson
milliehiggins
michellemills
mmorgan
nsykes
ppratt
ptaylor
pworley
sbrown
sfortenberry
sbates
sdulaney
skeyes
sarahlove
sbrown
tmcdaniel
tmcwilliams